

09/246,389  
September 3, 2002

**Clean Version of Amended Claims**

1.           A method of reducing message traffic among peripherals of an automatic call distributor, such method comprising the steps of:  
              forming a message table in a first peripheral of the automatic call distributor; and  
              forwarding a message from the first peripheral to a second peripheral of the automatic call distributor based upon a content of the message table.
  
5.           The method of reducing message traffic as in claim 4 further comprising sending a list of unnecessary messages and storing the list in said table of the automatic call distributor.